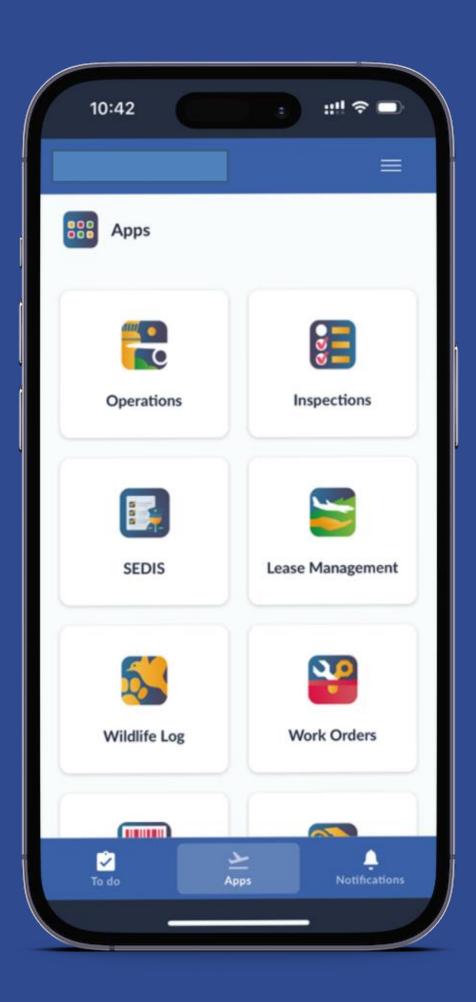
# Stephen Blessing

Digitizing your airport's operations, maintenance, & snow removal processes



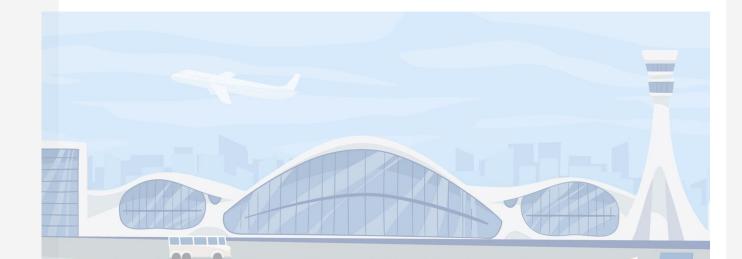


#### **Stephen Blessing**

1984-1989 Stapleton Int'l Airport –
Deputy Chief Maintenance
1989-1995 Denver Int'l Airport – Program
Mgt Team for design of the new DEN
1995-1997 Denver Int'l Airport – Director
of Hi-Tech for 23 technology systems

# Stephen Blessing digitization experience:

- Digitized Ops for over 100 Airports
- Maximo implementation SIA
- Maximo SME Pearl Harbor Navy Base
- INFOR SME DFW
- INFOR SME IAH & HOU



#### **Airport Project Highlights:**

- DEN Airport program mgt team
- DFW Runway paving
- DFW Power Plant consultant
- DFW Singapore Changi ARFF Training Agreement
- DFW ARFF Training Center Business Plan
- DFW \$1+ million mobile command post design & procurement
- SIA 1<sup>st</sup> responder Continental 1713 11/15/87
- SIA logistics for 3-million-gallon fuel farm fire 11/25/1990
- SIA conversion of fleet to CNG
- Gatwick Baggage System make-up bag concepts
- Snow removal SIA and DEN
- SIA/DEN Surplus Equip Program



dig·i·ti·za·tion / dijədə 'zāSHən/ noun

1.the conversion of text, pictures, or sound into a digital form that can be processed by a computer.

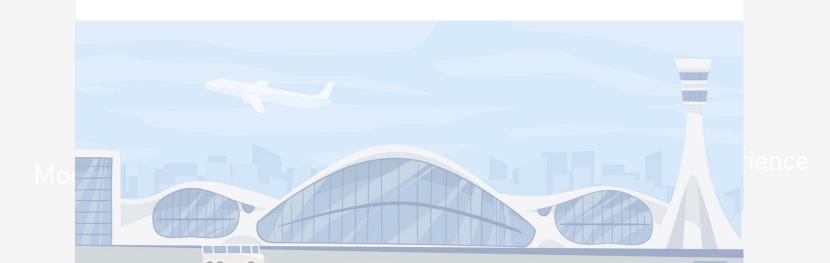
"the digitization of airfield maps, checklist and forms"

2. adaptation of a system, process, etc. to be operated with the use of computers and the internet.

"as digitization continues, data will become more valuable than ever before" Software platform should empower airports to:

- Digitize processes
- Stay compliant with regulatory requirements like Part 139
- Improve Safety and Security
- Keep everyone on the same page with real-time reporting





# Airport wide adoption



**MAINTENANCE** 

**OPERATIONS** 



**COMMERCIAL** 

**SAFETY** 



**SECURITY** 

# ENVIRONMENTAL

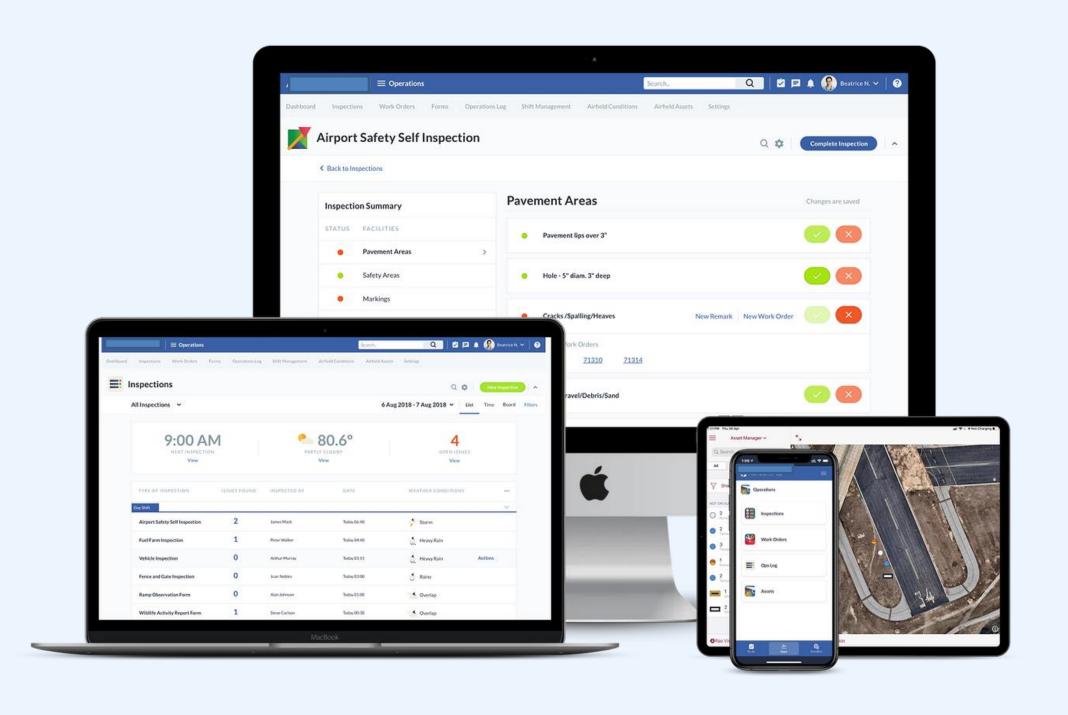




**ARFF** 



#### WEB AND MOBILE PLATFORM



Computers: Web Browser

iPAD in Trucks: Navigator App

Mobile Phones: iOS and Android





The term native app means any application written to work on a specific device platform. The two main mobile OS platforms are Apple's iOS and Google's Android. Developers write native apps in the code used for the device and its OS.

#### SOLUTIONS FOR AIRFIELD OPERATIONS MANAGEMENT



Airfield Inspections



Airfield Condition Reporting



Safety Management System



Work Order Management



Shift Tasks



Online Forms/Incident Reporting



Wildlife Management



Asset Registry and Inventory Tracking



GIS Mapping



Operations Logs



Learning Management System



FOD Logs

#### SOLUTIONS FOR LEASE AND TENANT MANAGEMENT



Tenant Management



Work Order Management



Hangar Inspections and Scheduling



Visual Property Mapping



Phonebook and Contacts



Tenant Portals



Document Management



Invoicing and Online Payments



Waiting List Management

#### OPERATIONS AND OTHER DEPARTMENTS

### **Process Digitization Tools**



Inspections Builder



Forms Builder



**Tasks** 



**Flows/Decision Trees** 



**Operations Logs** 



Airport Portals



KNOWLEDGE BASE

Templates designed by airport staff and shared with other airports as best practices within the platform

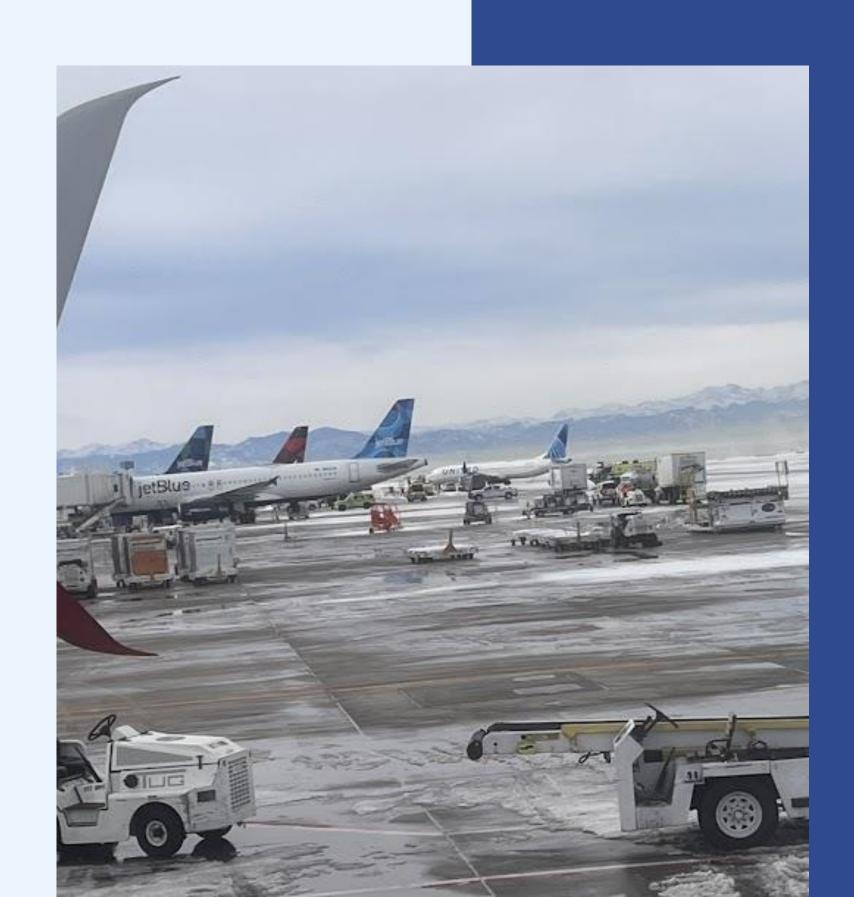
- Checklist Library
- Forms Library





#### INSPECTIONS

- Airport Safety Self Inspection
- Fuel Farm Inspection
- Fuel Truck Inspection
- Refueler Inspection
- Vehicle Inspection
- Outfall Visual Daily Inspection Checklist
- Terminal Inspection
- Hangar Inspection
- Facility Condition Assessment Inspections
- Continuous Surveillance Checklist
- Construction Inspection
- Special Inspection Checklist
- EMAS Inspection
- PAPI Inspection
- Weekly Vault Generator Checklist
- Asset Condition Assessments





#### **FORMS**

- Aircraft Incident/Accident Report
- General Incident Report
- Laser Strike Report
- Medical Incident Report
- Airline Diversion Log
- Complaint Form
- Construction Notification Log
- Escort Log
- Notice of Violation
- Friction Testing
- Hazmat Spill Report
- Gate Management Log
- Movement Driver Evaluation
- Property Damage Report
- Snow Alert Operations Report
- Security Breach Incident



#### MAINTENANCE DEPARTMENT

# Work, Asset and Equipment Management



**Work Orders** 



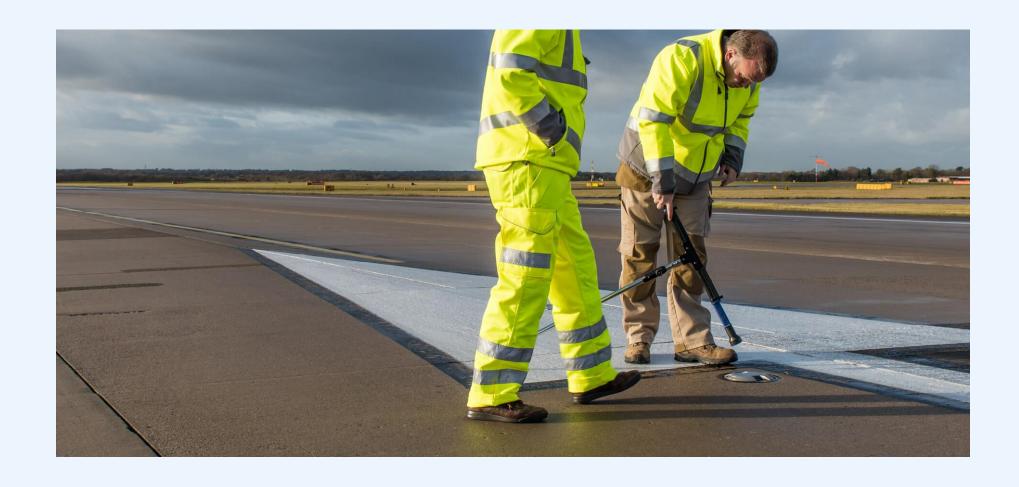
**Preventative Maintenance** 



Asset and Inventory Management



**Job Actions** 



#### SAFETY

## Safety and Security Management



#### **Third-Party Security Inspections**

- Location-based Security
   Inspections
- Role based Training assignments



#### Safety Management System (SMS)

- Hazard Reporting
- Risk Assessment
- Risk Acceptance
- Mitigations
- Safety Review Meetings (SRM)



#### **OPERATIONS**

#### **Snow & Ice Control**





- Role based Training assignments
- Location-based on Airport
- Runway Condition Assessment
- Snow Desk Portal
- Available Material



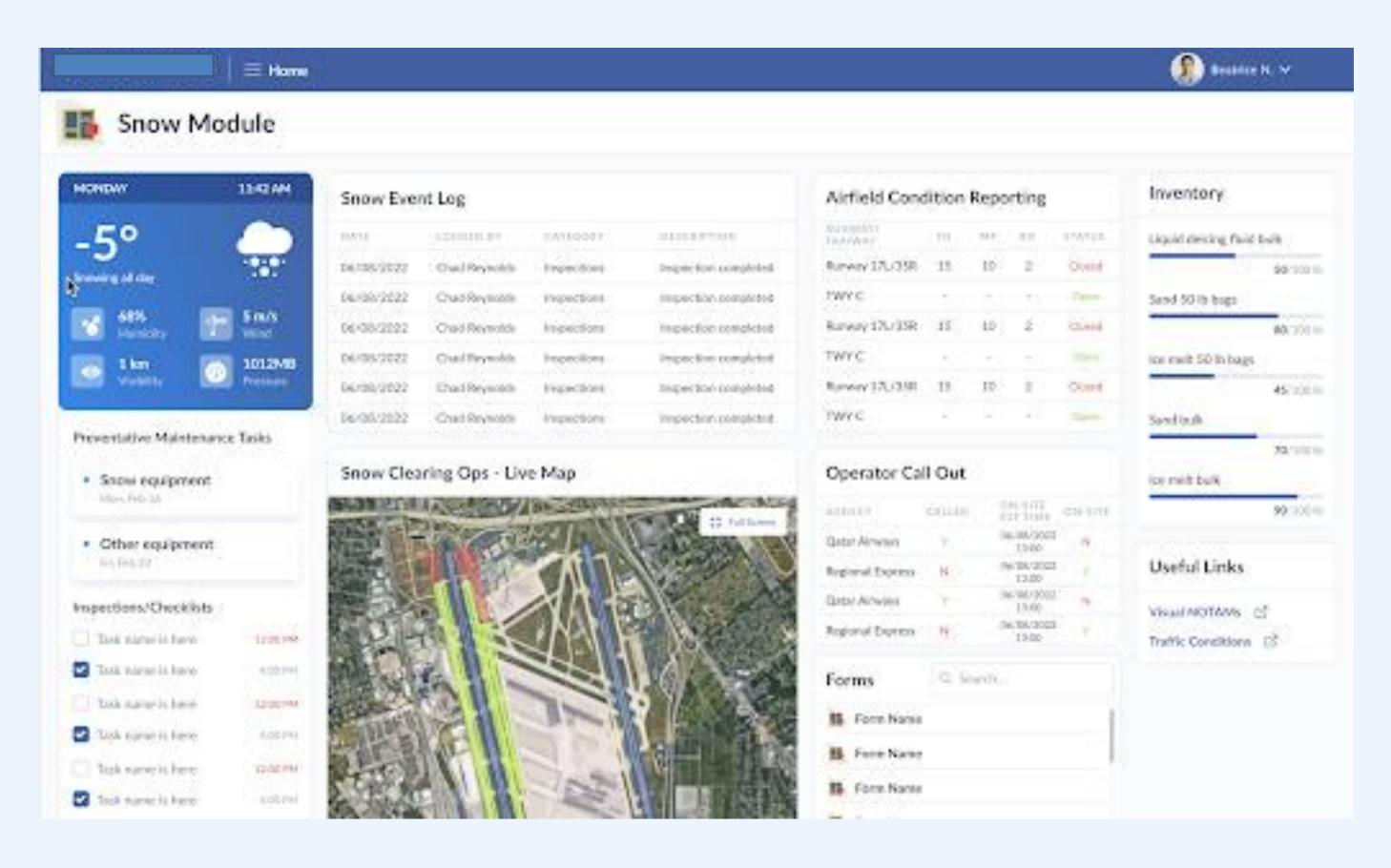


#### **Snow Ops Performance Tracking**

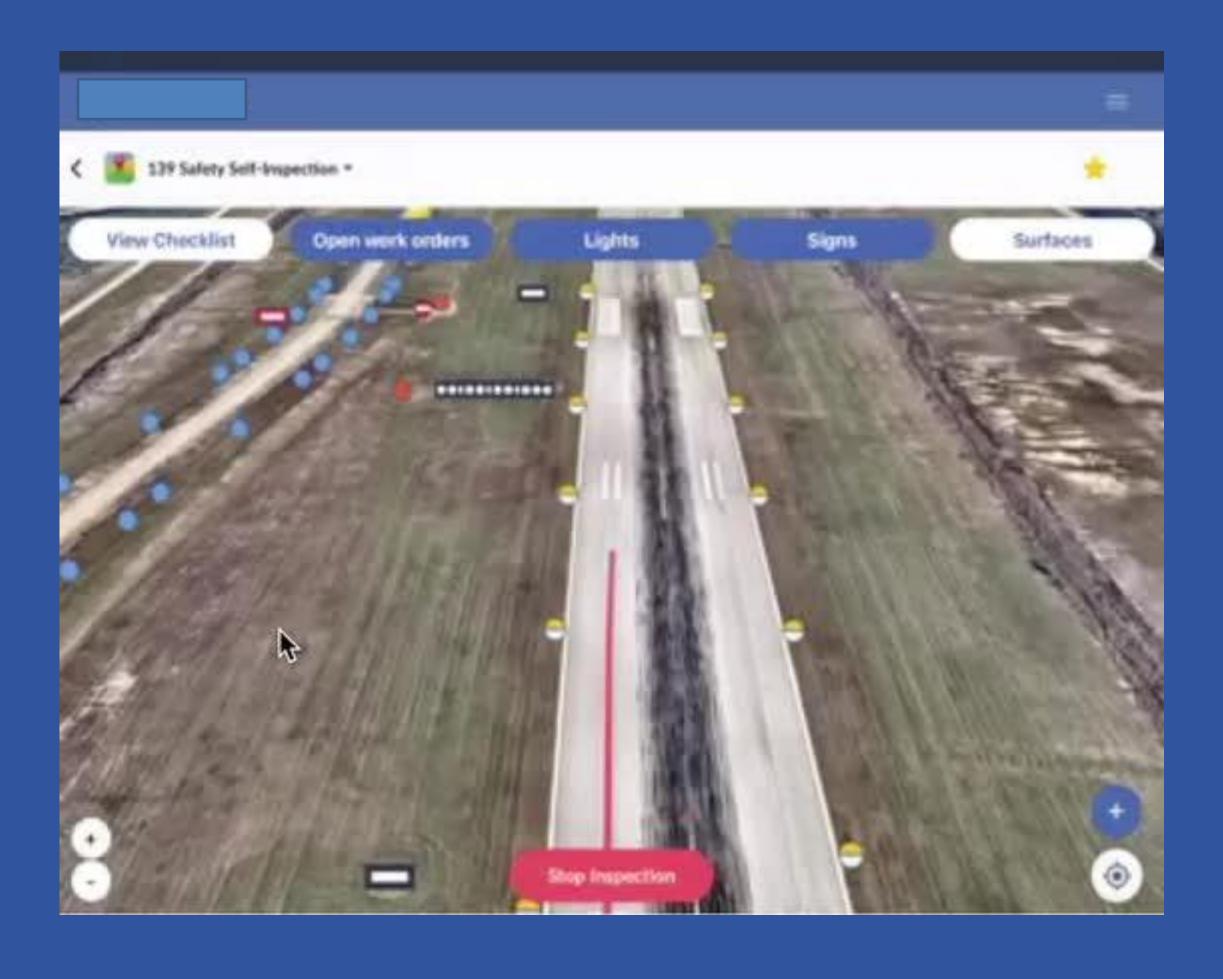
- Available Equipment Status
- Available Staff
- First on / Last off timing
- Equipment / Training Match
- GIS Mapping
- Weather

#### **OPERATIONS**

#### **Snow & Ice Control**



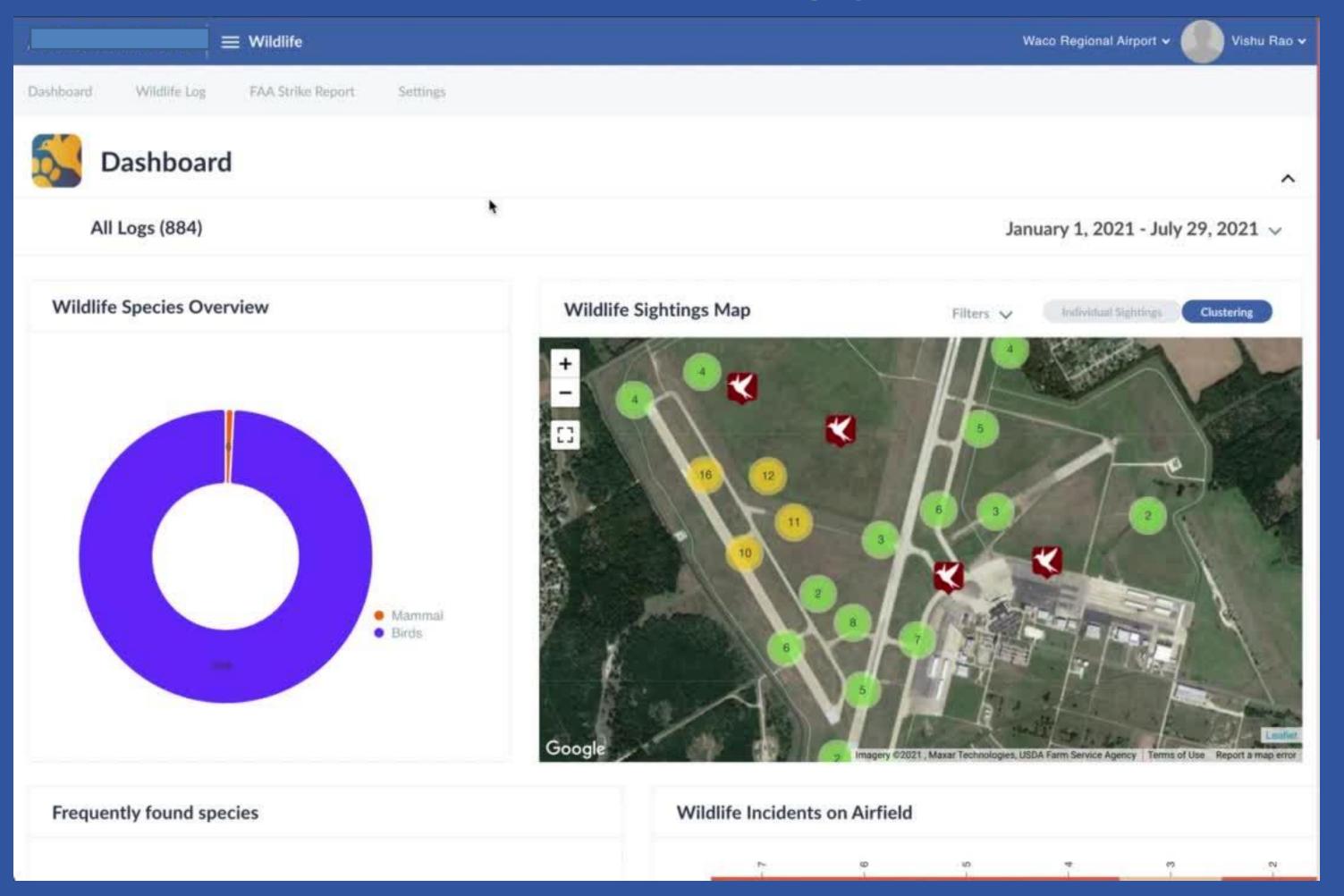
#### NAVIGATOR APP TRACKS THE ROUTE DURING INSPECTION



#### LOOK FOR APPs THAT TRACK THE ROUTE DURING INSPECTION



#### WILDLIFE LOG



#### FOD LOG

Dashboard

FOD Log

Settings

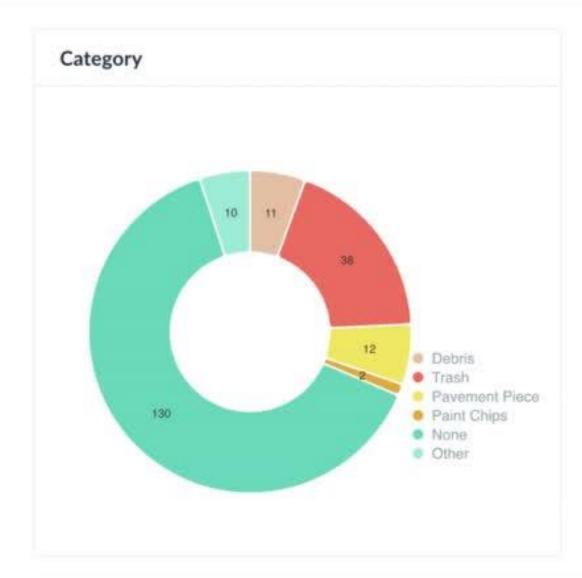


#### Dashboard

All Logs (203)

March 1, 2021 - July 29, 2021 V

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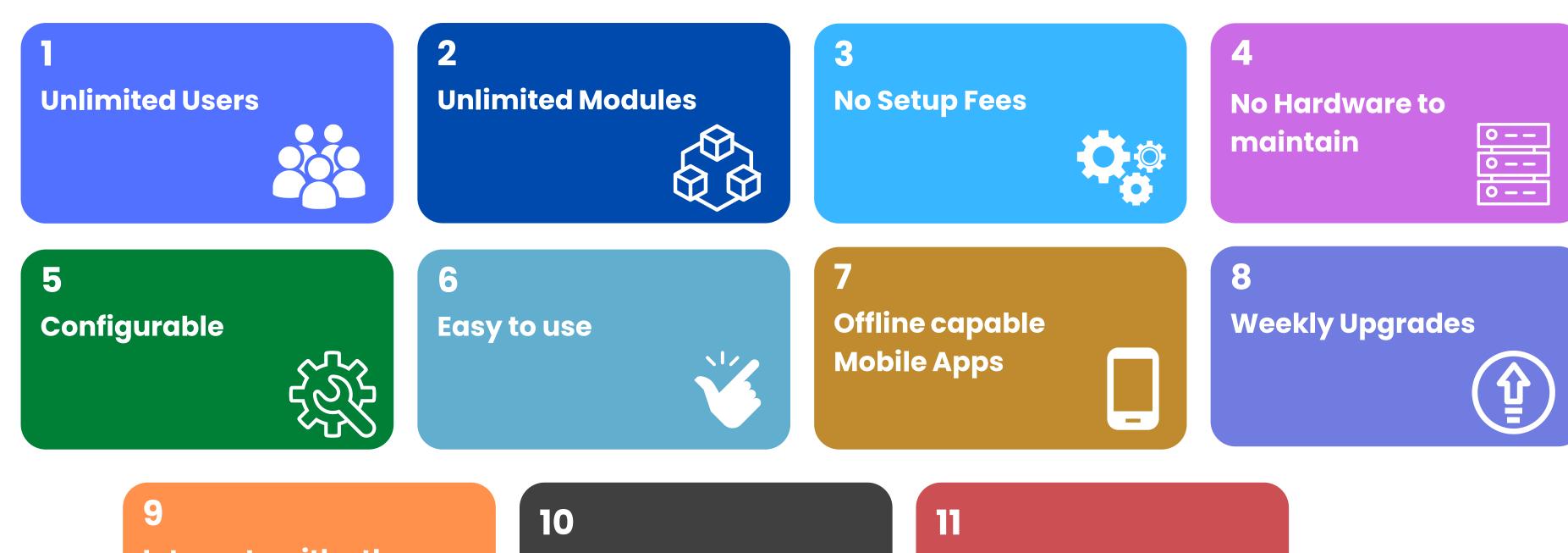
Possible Source

**Location Area** 

# DATA SECURITY

Airports should always own their data and have access to download information in PDF and Excel formats on a periodic basis.



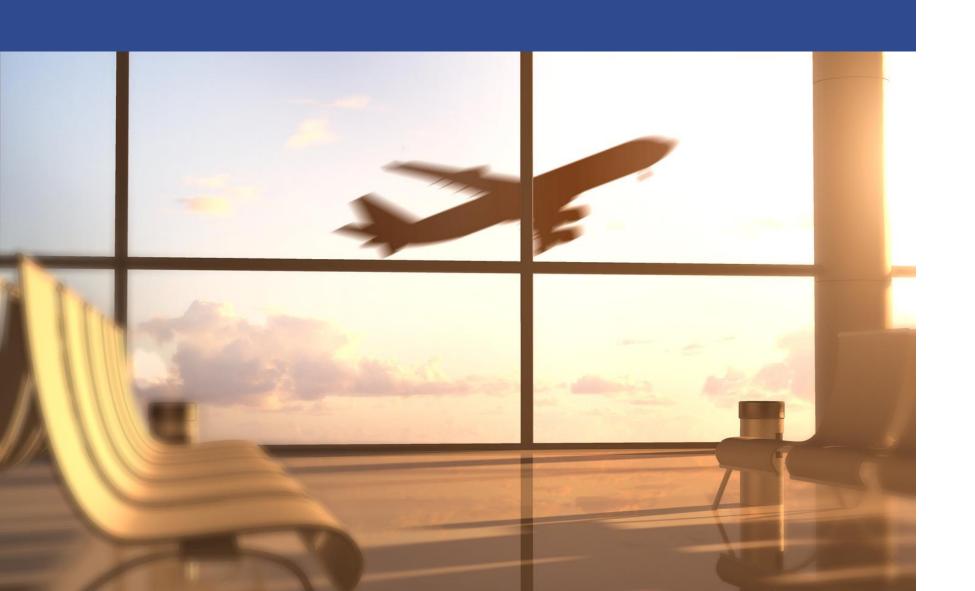








# Benefits



- on Improved efficiency. Eliminate duplicate paperwork.
- Everyone is on the same page. Real-time insights.
- O3 Cost Savings.

**04** Excel at annual regulatory inspections.

- O5 Identify recurring issues. Become Proactive rather than Reactive.
- O6 Ask for a free trial.

# Things to watch out for



- Per seat software cost no flexibility with new staff hires and annual budget changes
- Don't provide a true mobile Native app solution web use for mobile limits usage
- The software doesn't allow you to create new checklist & forms (and they charge you to create checklist and forms for you)
- O4 Complex software that requires a full-time staff person to manage
- Won't provide you the data you created and own, if you switch solutions
- They don't add free new features to meet your needs and requirements



# Thank You

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